### FINANCIAL SERVICES

#### MISSION STATEMENT

The Financial Services Department is committed to quality and excellence ensuring the financial integrity of the City and its related agencies while providing efficient courteous service.

#### **DESCRIPTION**

The Financial Services Department is responsible for providing qualitative as well as quantitative financial information that allows the City Council and all City departments to make informed decisions as to allocation of available resources. Through careful analysis of revenues and expenditures, the department is able to propose a balanced City budget (for all funds) at the beginning of each fiscal year. Financial Services also discloses the City's financial condition and the results of its operations in the fiscal year-end Comprehensive Annual Financial Report (CAFR).

The department provides a wide range of other services, such as purchasing, accounts receivable and revenue collection, fixed asset management, payroll, accounts payable, accounting, deferred compensation, Public Employees' Retirement System (PERS) management, debt management, and internal audit management.

#### **OBJECTIVES**

The Financial Services Department closely adheres to the City Council's adopted Financial Policies. These include maintaining a balanced operating budget for all governmental funds, monitoring all proprietary funds to ensure that they remain self-supporting, maintaining appropriate reserves, and complying with all bond covenants. The department will continue to monitor the City's financial results. In light of ever changing reporting requirements by the Governmental Accounting Standards Board (GASB), Financial Services will ensure full compliance. Financial Services staff will provide ongoing training in the Oracle financials module to City employees in order to maintain a high level of customer service to its residents and businesses.

The City and its related agencies bonded indebtedness will continue to be monitored including debt service payments, bondholder relations, arbitrage coordination, and continuing disclosure requirements.

#### CHANGES FROM PRIOR YEAR

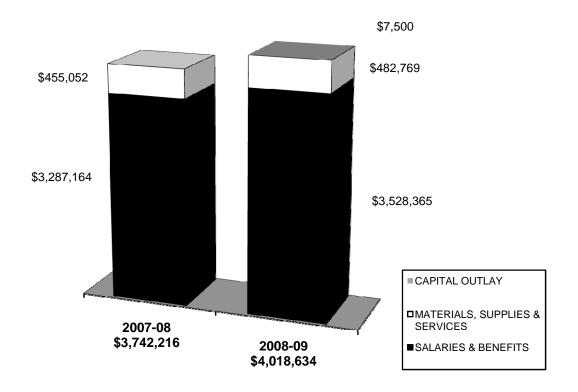
The Oracle/HR/Payroll and Time Entry system was implemented to replace an antinquated Mainframe Payroll system and increase effeciencies while correlating smoothly with the existing financial applications in Oracle. The Oracle software allows payroll to integrate with Human Resources to provide accurate information in a timely manner. The payroll cycle switched from semi-monthly to bi-weekly payments and many payroll processes were changed to transition from manual calculations to an automated process.

Purchasing will begin to implement an electronic bid management system that will enable vendors to bid on City contracts via the Internet. Improving and modernizing the bid process allows cities to share vendor lists which will provide more options for cities as well as those local firms desiring to do business with the City.

#### **DEPARTMENT SUMMARY**

|  | EXP | ENDITURES<br>2006-07           | BUDGET<br>2007-08                    | BUDGET<br>2008-09                             | CHANGE FROM<br>PRIOR YEAR |                            |  |
|--|-----|--------------------------------|--------------------------------------|---|---------------------------|----------------------------|--|
| Staff Years Salaries & Benefits Materials, Supplies, Services Capital Outlay |     | 33.000<br>3,010,028<br>582,643 | \$<br>34.000<br>3,287,164<br>455,052 | \$<br>34.000<br>3,528,365<br>482,769<br>7,500 |                           | 241,201<br>27,717<br>7,500 |  |
| TOTAL  | \$  | 3,592,671                      | \$<br>3,742,216                      | \$<br>4,018,634                               | \$                        | 276,418                    |  |

# FINANCIAL SERVICES Department Summary



#### 2007-08 WORK PROGRAM HIGHLIGHTS

- Developed a 5-year long range financial forecast to address the current and future projected budget.
- Worked with consultant and all applicable departments on the development of a full cost allocation plan.
- Coordinated the FY 07-08 audits scheduled for the Transient Occupancy Tax, Transient Parking Tax, Bus Shelter, Verdugo Communications Center, and Police Operational Review.
- Worked with Management Services and Information Technology to implement the new Oracle Payroll/Human Resources system.
- Worked with Information Technology to initiate Phase II of the Oracle implementation which involves an upgrade of the general ledger in preparation for a work order asset management system.

- Adopted a balanced budget totaling over \$720 million.
- Reorganized the department to establish a revenue section and added a Grants & Revenue Manager to oversee this section.
- To address the requirements of the Government Accounting Standards Board (GASB) Statement 45 as well as the funding for the actuarial determined other post employment benefits (OPEB) liability, the California Employers' Retiree Benefit Trust (CERBT) was established with CalPERS.
- Implemented GASB 48 & 50 to comply with governmental accounting standards. GASB 48 involves requirements for the sales and pledges of receivables and future revenues while GASB 50 provides requirements for pension disclosure.

# FINANCIAL SERVICES Department Summary

#### 2008-09 WORK PROGRAM GOALS

- Continue to update the current 5-year long range financial forecast to address any future projected budget shortfalls and to forecast within + or - 3% of actual results.
- Establish periodic revenue reports to present to executives and Council members.
- Coordinate planned audits including Transient Occupancy Tax (TOT) and Transient Parking Tax (TPT) audits; Petty Cash counts; as well as others.
- Continue to work with Information Technology to implement the Oracle Release 12 upgrade and Oracle Enterprise Asset Management (EAM) work order system.
- Work with our consultants and all applicable departments to further enhance the annual cost allocation plan.

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- Implement the Government Accounting Standards Board (GASB) Statement 49 which would require the City to provide information to the public on the financial impact of environmental cleanups.
- Implement the electronic bid management system.
- Assist with the joint agreement between the City and BUSD for financing of the High School Athletic Fields Project.
- Investigate possible additional revenue sources by examining the policies, procedures, and processes of our collection unit.

### Accounting/Administration Division 001FN01A

The Accounting/Administration Division is responsible for the development, implementation, and maintenance of effective financial accounting systems and controls. The Division provides for management control over the City's financial operations by ensuring the ability to present fairly, and with full disclosure on a timely basis, the financial position of the City. This Division is responsible for the development of long range financial planning and fiscal support functions to other City departments and other responsible agencies. Payroll, debt management, deferred compensation/PERS management, accounts payable, accounting and financial reporting, as well as managing of internal audits are services found in this Division.

#### **OBJECTIVES**

- Complete month-end closings of all Oracle financial modules in a timely manner.
- Complete State Controller's Reports (City and Redevelopment Agency), Street Reports, and Comprehensive Annual Financial Reports (CAFR's) within applicable deadlines.
- Issue the 6/30/08 Comprehensive Annual Financial Report (CAFR) that meets the GFOA award program guidelines for excellence in financial reporting.
- · Coordinate the City's Internal Audit program.
- Coordinate Annual Financial Audit with outside auditors.
- Provide initial and ongoing training for all Oracle Financial users.
- Work with all necessary departments to revise and maintain five-year cash flow analysis for Refuse, Sewer, Golf, Gas Tax, Parking Authority, Transportation funds, Redevelopment funds and selected Internal Service funds.
- Work with Information Technology to implement ongoing enhancements for the Enterprise Resource Planning (ERP) system.

- Perform system requirements documentation with the Information Technology Department.
- Debt administration for all bond issues.
- Enhance interdepartmental communications and customer service through ongoing training and standard ongoing departmental meetings.

#### CHANGES FROM PRIOR YEAR

A new Oracle/HR/Payroll and Time Entry system was implemented to improve business practices and to increase efficiencies in payroll, human resources, and time entry procedures. The Oracle system allows payroll information to transition over to the financial module providing accurate and comprehensive information in a timely manner. With the transition from a semi-monthly to bi-weekly pay period, business processes have been enhanced to provide for quick turnaround times on payments and comply with payroll regulations.

#### **DIVISION SUMMARY**

|                               | EXPENDITURES<br>2006-07 |           | BUDGET<br>2007-08 |           |    | BUDGET<br>2008-09 | CHANGE FROM<br>PRIOR YEAR |           |  |
|-------------------------------|-------------------------|-----------|-------------------|-----------|----|-------------------|---------------------------|-----------|--|
| Staff Years                   |                         | 21.000    |                   | 21.000    |    | 17.000            |                           | (4.000)   |  |
| Salaries & Benefits           | \$                      | 1,941,653 | \$                | 2,048,166 | \$ | 1,875,105         | \$                        | (173,061) |  |
| Materials, Supplies, Services |                         | 358,027   |                   | 285,816   |    | 301,537           |                           | 15,721    |  |
| TOTAL                         | \$                      | 2,299,680 | \$                | 2,333,982 | \$ | 2,176,642         | \$                        | (157,340) |  |

### Budget/Purchasing Division 001FN02A

The Budget Section's main function includes the development of the annual operating and capital improvement program (CIP) budgets. Accomplishing these objectives requires coordination with City departments to submit reliable revenue estimates and ensure that expenditure parameters are adhered to during the budget preparation process. The Division submits a proposed budget document for review prior to Council adoption.

Purchasing provides centralized control over the issuance of purchase orders and contracts with respect to the procurement of goods and services. The Warehouse provides support to general City departments through the purchase and distribution of various stock items.

The Revenue Section is responsible for managing the revenue operations of the City and monitoring the City's major revenues, such as Sales Tax and Property Tax. It is also responsible for the City's billed receivables including the collection of Citywide delinquent accounts.

#### **OBJECTIVES**

- Prepare and maintain a balanced annual operating and CIP budget.
- Continue to oversee the current 5-year long range budget balancing plan to address the current and future projected budget deficit and modify the plan as necessary.
- · Coordinate annual cost allocation plan.
- Coordinate annual update of Burbank Fee Schedule.
- Prepare annual *Budget in Brief* Document and Budget Brochure.
- Administer the City's Procurement Card Program.
- Provide ongoing training to all departments on the current purchasing procedures and Oracle purchasing module.
- Enhance interdepartmental communications and customer service through ongoing training and standard ongoing departmental meetings.
- Support Citywide purchasing needs in a timely fashion by increasing the efficiency of the Purchasing Section procedures and continued staff development.
- Manage and facilitate a Citywide change to stagger the annual price agreements to minimize the peak period workload at the beginning of each fiscal year.

- Maintain the average age of purchase requisitions to 30 days.
- Support general warehousing needs in a timely and customer-friendly manner by increasing the efficiency of the Warehouse Section procedures and continued staff development and effectiveness.
- Maintain a compliance program for Transient Parking Tax property exemptions.
- Administer the City's billed receivables and maintain delinquent accounts for all departments.

#### CHANGES FROM PRIOR YEAR

The new Grants & Revenue Manager has begun the process to analyze and enhance the City's diverse revenue. In addition, a re-organization within the department has placed Accounts Receivable and Collections under the Grants and Revenue Manager to increase efficiencies with revenue management.

Purchasing will begin to implement a comprehensive electronic bid management system that will enable vendors to bid on City contracts via the Internet. This system will provide updated vendor information, increased competition, and is a more user friendly way for vendors to conduct business with the City.

#### **DIVISION SUMMARY**

|  | EXP | ENDITURES<br>2006-07           | BUDGET<br>2007-08 |                                |    | BUDGET<br>2008-09                       | CHANGE FROM<br>PRIOR YEAR |                                     |  |
|--|-----|--------------------------------|-------------------|--------------------------------|----|---|---------------------------|-------------------------------------|--|
| Staff Years Salaries & Benefits Materials, Supplies, Services Capital Outlay | \$  | 12.000<br>1,068,375<br>224,616 | \$                | 13.000<br>1,238,998<br>169,236 | \$ | 17.000<br>1,653,260<br>181,232<br>7,500 | \$                        | 4.000<br>414,262<br>11,996<br>7,500 |  |
| TOTAL  | \$  | 1,292,991                      | \$                | 1,408,234                      | \$ | 1,841,992                               | \$                        | 426,258                             |  |

## Accounting/Administration 001FN01A

|            |                               | ENDITURES<br>Y 2006-07 | BUDGET<br>Y 2007-08 | BUDGET<br>Y 2008-09 | ANGE FROM<br>RIOR YEAR |
|------------|-------------------------------|------------------------|---------------------|---------------------|------------------------|
| STAFF YEAR | RS                            | 21.000                 | 21.000              | 17.000              | (4.000)                |
| SALARIES 8 | BENEFITS                      |                        |                     |                     | ,                      |
| 60001      | Salaries & Wages              | \$<br>1,387,527        | \$<br>1,481,701     | \$<br>1,338,739     | \$<br>(142,962)        |
| 60006      | Overtime                      | 24,155                 | 10,000              | 10,000              | ,                      |
| 60012      | Fringe Benefits               | 525,483                | 551,977             | 521,878             | (30,099)               |
| 60022      | Car Allowance                 | 4,488                  | 4,488               | 4,488               |                        |
|            |                               | <br>1,941,653          | 2,048,166           | 1,875,105           | (173,061)              |
| MATERIALS  | , SUPPLIES, SERVICES          |                        |                     |                     |                        |
| DISCRETION | DNARY                         |                        |                     |                     |                        |
| 62085      | Other Professional Services   | \$<br>211,876          | \$<br>188,802       | \$<br>201,237       | \$<br>12,435           |
| 62170      | Private Contractual Services  | 5,330                  |                     |                     |                        |
| 62300      | Special Departmental Supplies | 1,858                  | 5,400               | 5,400               |                        |
| 62310      | Office Supplies               | 60,795                 | 22,975              | 22,975              |                        |
| 62420      | Books & Periodicals           | 102                    | 1,000               | 1,000               |                        |
| 62440      | Office Equip Maint & Repairs  | 109                    | 765                 | 765                 |                        |
| 62455      | Equipment Rentals             | 2,660                  | 3,500               | 3,500               |                        |
| 62700      | Memberships & Dues            | 1,150                  | 1,080               | 1,080               |                        |
| 62710      | Travel                        | 5,138                  | 7,760               | 7,760               |                        |
| 62755      | Training                      | 17,172                 | 3,130               | 3,130               |                        |
| 62895      | Miscellaneous                 | 1,479                  | 2,500               | 2,500               |                        |
| NON-DISC   | RETIONARY                     |                        |                     |                     |                        |
| 62241      | Other Direct Charges          | 1,938                  |                     |                     |                        |
| 62470      | F533 Office Equipment Rental  | 1,605                  | 1,605               |                     | (1,605)                |
| 62485      | F535 Comm Equip Rental        | 19,016                 | 20,826              | 22,158              | 1,332                  |
| 62496      | F537 Computer Equip Rental    | 27,799                 | 26,473              | 30,032              | 3,559                  |
|            |                               | <br>358,027            | 285,816             | 301,537             | 15,721                 |
|            | PROGRAM TOTAL                 | \$<br>2,299,680        | \$<br>2,333,982     | \$<br>2,176,642     | \$<br>(157,340)        |

## Budget/Purchasing 001FN02A

|                         |                               | ENDITURES<br>Y 2006-07 | BUDGET<br>Y 2007-08 | BUDGET<br>Y 2008-09 | ANGE FROM<br>RIOR YEAR |
|-------------------------|-------------------------------|------------------------|---------------------|---------------------|------------------------|
| STAFF YEAR              | RS                            | 12.000                 | 13.000              | 17.000              | 4.000                  |
| SALARIES 8              | BENEFITS                      |                        |                     |                     |                        |
| 60001                   | Salaries & Wages              | \$<br>771,587          | \$<br>894,605       | \$<br>1,167,368     | \$<br>272,763          |
| 60006                   | Overtime                      | 1,636                  | 500                 | 500                 | ,                      |
| 60012                   | Fringe Benefits               | 295,152                | 343,893             | 485,392             | 141,499                |
|                         | •                             | 1,068,375              | 1,238,998           | 1,653,260           | 414,262                |
| MATERIALS<br>DISCRETION | , SUPPLIES, SERVICES<br>DNARY | , ,                    | , ,                 |                     | ·                      |
| 62085                   | Other Professional Services   | \$<br>127,312          | \$<br>71,903        | \$<br>80,903        | \$<br>9,000            |
| 62170                   | Private Contractual Services  | 5,650                  | •                   |                     |                        |
| 62300                   | Special Departmental Supplies | 4,496                  | 6,500               | 6,500               |                        |
| 62310                   | Office Supplies               | 5,162                  | 7,845               | 7,845               |                        |
| 62405                   | Uniform & Tool Allowance      | 560                    | 862                 | 862                 |                        |
| 62420                   | Books & Periodicals           | 173                    | 505                 | 505                 |                        |
| 62440                   | Office Equip Maint & Repairs  |                        | 445                 | 445                 |                        |
| 62455                   | Equipment Rentals             | 4,493                  | 5,388               | 5,388               |                        |
| 62700                   | Memberships & Dues            | 1,748                  | 1,740               | 1,740               |                        |
| 62710                   | Travel                        | 3,651                  | 4,440               | 4,440               |                        |
| 62755                   | Training                      | 3,227                  | 2,350               | 2,350               |                        |
| 62895                   | Miscellaneous                 | 314                    | 400                 | 400                 |                        |
| NON-DISC                | RETIONARY                     |                        |                     |                     |                        |
| 62220                   | Insurance                     | 34,403                 | 34,403              | 34,403              |                        |
| 62470                   | F533 Office Equipment Rental  | 647                    | 647                 |                     | (647)                  |
| 62475                   | F532 Vehicle Equipment Rental | 8,843                  | 9,997               | 12,400              | 2,403                  |
| 62485                   | F535 Comm Equip Rental        | 7,172                  | 7,784               | 7,728               | (56)                   |
| 62496                   | F537 Computer Equip Rental    | 16,765                 | 14,027              | 15,323              | 1,296                  |
|                         |                               | 224,616                | 169,236             | 181,232             | 11,996                 |
| CAPITAL OU              | JTLAY                         |                        |                     |                     |                        |
| 70011                   | Operating Equipment           |                        |                     | \$<br>7,500         | \$<br>7,500            |
|                         |                               |                        |                     | 7,500               | 7,500                  |
|                         | PROGRAM TOTAL                 | \$<br>1,292,991        | \$<br>1,408,234     | \$<br>1,841,992     | \$<br>433,758          |

### FINANCIAL SERVICES AUTHORIZED POSITIONS

| CLASSIFICATION TITLES      | STAFF YEARS | STAFF YEARS | STAFF YEARS | CHANGE FROM |
|----------------------------|-------------|-------------|-------------|-------------|
| Full Time                  | 2006-07     | 2007-08     | 2008-09     | PRIOR YEAR  |
|                            |             |             |             |             |
| FINANCIAL SRVCS DIR        | 1.000       | 1.000       | 1.000       |             |
| ASST FINC SRVCS DIR        | 1.000       | 2.000       | 2.000       |             |
| DEPUTY FINC SRVCS DIR      | 1.000       | 0.000       | 0.000       |             |
| PURCHASING MGR             | 1.000       | 1.000       | 1.000       |             |
| BUDGET MANAGER             |             | 1.000       | 1.000       |             |
| GRANTS & REV MANAGER       |             | 1.000       | 1.000       |             |
| ADMINISTRATIVE OFFICER     | 1.000       | 0.000       | 0.000       |             |
| FISCAL OPER SUPV           | 1.000       | 1.000       | 1.000       |             |
| SR BUYER                   | 1.000       | 1.000       | 1.000       |             |
| SR ADMIN ANALYST           | 1.000       | 1.000       | 1.000       |             |
| BUDGET ANALYST             | 1.000       | 1.000       | 1.000       |             |
| BUDGET ASSISTANT           | 1.000       | 1.000       | 1.000       |             |
| PRINCIPAL ACCOUNTANT       |             | 1.000       | 1.000       |             |
| ACCT/AUDIT MANAGER         |             | 1.000       | 1.000       |             |
| FIN SYSTEMS MANAGER        |             | 1.000       | 1.000       |             |
| SR ACCOUNTANT              | 4.000       | 1.000       | 1.000       |             |
| BUYER II                   | 1.000       | 1.000       | 1.000       |             |
| ACCOUNTANT                 | 2.000       | 2.000       | 2.000       |             |
| SUPV ACCOUNT CLERK         | 3.000       | 3.000       | 3.000       |             |
| SR. COLLECTIONS SPECIALIST | -           | 1.000       | 1.000       |             |
| COLLECTIONS SPECIALIST     | 1.000       | 0.000       | 0.000       |             |
| ADMINISTRATIVE ANALYST I   |             | 1.000       | 2.000       | 1.000       |
| PAYROLL TECH II            | 2.000       | 1.000       | 1.000       |             |
| PAYROLL TECH I             | 1.000       | 1.000       | 1.000       |             |
| STOREKEEPER                | 1.000       | 1.000       | 1.000       |             |
| ACCOUNT CLERK              | 4.000       | 4.000       | 3.000       | -1.000      |
| STORES HELPER              | 1.000       | 1.000       | 1.000       |             |
| EXECUTIVE ASSISTANT        | 1.000       | 1.000       | 1.000       |             |
| INTERMEDIATE CLERK         | 2.000       | 2.000       | 2.000       |             |
| TOTAL FILL TIME            | 00.000      | 0.4.000     | 0.4.000     |             |
| TOTAL FULL TIME            | 33.000      | 34.000      | 34.000      |             |
| TOTAL STAFF YEARS          | 33.000      | 34.000      | 34.000      |             |
|                            |             |             |             |             |